

Texas Flight Cancellation Policy

Texas Flight Aviation is grateful for your continued support and patronage, and we look forward to servicing all of your aviation related needs, either big or small.

Recently, we have received many last-minute cancellations. While we fully understand that occasional family matters, and work demands may cause this, a handful of customers have done this on a frequent and repeated basis.

As a result, we have implemented the following measures if a scheduled is canceled with less than 24 hours notice:

- **1st occurrence - 50% of rental rate period for airplane and instructor**
- **2nd occurrence - 100% of rental rate period for airplane and instructor**

We pride ourselves in providing good service and affordability to our customers and want to continue to do this. Like any small family owned business, we have overheads and a tight profit margin.

Should you need to cancel your schedule, please give us (and your instructor, if applicable) as much notice as possible, so that we can release the aircraft to other students and renters, and your instructor can make alternate plans.

If you feel there is a genuine one-off emergency, please contact your instructor or our Office Manager, Jerry Beckner via e-mail at jbeckner@txflight.com or by dialing (832) 717-0766.

Regards,

Myron Hulet

Accountable Manager